Usability

Requirements:

Users should be given a tutorial

* Prevents confusion and enables app to be used as intended.

UI features should be adjustable

* Clear distinction between titles and text
* Text should be clear and legible

(Colors, size and font should be considered)

* Images should maintain aspect ratio regardless of screen size
* Videos should be easy to find

FAQ section should be present

* Any queries can be solved while staying in the application making it more usable for a wide range of people.

Process should be efficient

* Users can perform tasks quickly using the easiest process.

Error tolerance should be present

* A variety of user actions are supported, and errors should only be displayed for genuine situations where they are required which can be decided through testing and logging.

Disruptions should be minimal

* Reducing the number of pop-ups or other forced actions.

Search bar should be present

* Greatly improves findability and accessibility.

Reference list:

Cordes, S.R. (2019) *The Non-Functional Requirements Checklist*. Available at: <https://www.businessanalyststoolkit.com/non-functional-requirements-checklist/> (Accessed: 10/11/2024).

Interaction Design (2024) Usability. Available at: <https://www.interaction-design.org/literature/topics/usability#:~:text=Usability%20is%20a%20measure%20of,deliverable%E2%80%94to%20ensure%20maximum%20usability>. (Accessed: 13/11/2024)